UnitedHealthcare

**UHC Silver-C Standard $0 Indiv Ded ($0 Virtual Urgent Care + $0 PCP Visits, $0 Tier 2 Rx, No Referrals)**

**The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-761-7748 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters |
|---|---|---|
| **What is the overall deductible?** | $0 | See the Common Medical Events chart below for your costs for services this plan covers. |
| **Are there services covered before you meet your deductible?** | No | You will have to meet the deductible before the plan pays for any services. |
| **Are there other deductibles for specific services?** | No. | You don't have to meet deductibles for specific services. |
| **What is the out-of-pocket limit for this plan?** | Network: $1,800 Individual / $3,600 Family | The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met. |
| **What is not included in the out-of-pocket limit?** | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| **Will you pay less if you use a network provider?** | Yes. See uhc.com/xksdocfindoa2024 or call 1-866-761-7748 for a list of network providers. | This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| **Do you need a referral to see a specialist?** | No. | You can see the specialist you choose without a referral. |

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|---|---|---|---|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| **If you visit a health care provider's office or clinic** | Primary care visit to treat an injury or illness | No Charge | Not Covered | None |
| | Specialist visit | $10 copay /visit, deductible | Not Covered | None |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|---|---|---|---|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | | does not apply | | |
| | Preventive care/ screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| **If you have a test** | Diagnostic test (x-ray, blood work) | 25% coinsurance, deductible does not apply | Not Covered | Preauthorization may be required for certain services. |
| | Imaging (CT/PET scans, MRIs) | 25% coinsurance, deductible does not apply | Not Covered | Preauthorization may be required for certain services. |
| **If you need drugs to treat your illness or condition**<br>More information about **prescription drug coverage** is available at uhc.com/xksQdruglist2024 | Tier 1 - Your Lowest Cost Option | No Charge | Not Covered | Provider means pharmacy for purposes of this section.<br>Retail: One month supply up to a 34-day supply or a 102-day supply at 2.5x the 34-day cost share.<br>Mail-Order: Up to a 102-day supply at 2.5x the 34-day cost share.<br>Specialty drugs limited to a 34-day supply at a network pharmacy.<br>Certain drugs may have a preauthorization requirement. If you don't get preauthorization, benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge.<br>See the website listed for information on drugs covered by your plan. Not all drugs are covered. |
| | Tier 2 – Your Lower Cost Option | No Charge | Not Covered | |
| | Tier 3 - Your Mid-Range Cost Option | $15 copay /prescription, deductible does not apply | Not Covered | |
| | Tier 4 – Your Mid-Range Cost Option | $50 copay /prescription, deductible does not apply | Not Covered | |
| | Tier 5 – Your Higher Cost Option | $150 copay /prescription, deductible does not apply | Not Covered | |
| | Tier 6 – Your Highest Cost Option | Not Applicable | Not Applicable | |
| **If you have outpatient surgery** | Facility fee (e.g., ambulatory surgery center) | 25% coinsurance, deductible does not apply | Not Covered | Preauthorization may be required for certain services. |
| | Physician/surgeon fees | 25% coinsurance, deductible does not apply | Not Covered | None |
| **If you need immediate medical attention** | Emergency room care | 25% coinsurance, deductible does not apply | 25% coinsurance, deductible does not apply | None |
| | Emergency medical transportation | 25% coinsurance, deductible does not apply | 25% coinsurance, deductible does not apply | None |
| | Urgent care | $5 copay /visit, deductible does not apply | Not Covered | Virtual visits - No Charge by a Designated Virtual Provider. |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|---|---|---|---|
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| **If you have a hospital stay** | Facility fee (e.g., hospital room) | 25% coinsurance, deductible does not apply | Not Covered | Preauthorization may be required for certain services. |
| | Physician/surgeon fees | 25% coinsurance, deductible does not apply | Not Covered | None |
| **If you need mental health, behavioral health, or substance abuse services** | Outpatient services | Office Visit: No Charge<br>Outpatient: 25% coinsurance, deductible does not apply | Not Covered | None |
| | Inpatient services | 25% coinsurance, deductible does not apply | Not Covered | Preauthorization may be required for certain services. |
| **If you are pregnant** | Office visits | No Charge | Not Covered | Cost-sharing does not apply for preventive services.<br>Depending on the type of service, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)<br>Preauthorization may be required for certain services. |
| | Childbirth/delivery professional services | 25% coinsurance, deductible does not apply | Not Covered | |
| | Childbirth/delivery facility services | 25% coinsurance, deductible does not apply | Not Covered | |
| **If you need help recovering or have other special health needs** | Home health care | 25% coinsurance, deductible does not apply | Not Covered | Preauthorization may be required for certain services. |
| | Rehabilitation services | No Charge | Not Covered | Limits/year: Physical, Occupational, Cardiac, Pulmonary: Unlimited visits each; Speech: 90 visits<br>No limits apply to therapies for a primary diagnosis of Mental Health or Substance Use Disorders. |
| | Habilitative services | No Charge | Not Covered | Limits/year: Physical, Occupational, Speech: Unlimited visits each |
| | Skilled nursing care | 25% coinsurance, deductible does not apply | Not Covered | Skilled Nursing Care provided in an inpatient setting will be the same as stated under the hospital stay benefit.<br>Preauthorization may be required for certain services. |
| | Durable medical equipment | 25% coinsurance, deductible does not apply | Not Covered | Preauthorization may be required for certain services. |
| | Hospice services | 25% coinsurance, deductible does not apply | Not Covered | Preauthorization may be required for certain services. |
| **If your child needs dental or eye care** | Children's eye exam | No Charge | Not Covered | None |
| | Children's glasses | 25% coinsurance, deductible does not apply | Not Covered | Limited to 3 pair/12 months. |
| | Children's dental check-up | No Charge | Not Covered | Limited to 2 visits/12 months. |

## Excluded Services & Other Covered Services:

**Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)**

- Abortion - (except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult)
- Glasses (Adult)
- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Routine foot care - except as covered for diabetes
- Weight loss programs

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)**

- Infertility treatment - diagnosis and treatment of underlying causes
- Manipulative treatment
- Private duty nursing - home health care only

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare Insurance Company at 1-866-761-7748 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or Kansas Insurance Department Consumer Assistance Division, 1300 SW Arrowhead Rd., Topeka, KS 66604, 1-800-432-2484, TTY/TTD: 877-235-3151 or ksinsurance.org or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/ . Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or Kansas Insurance Department, Consumer Assistance Division at 1-800-432-2484, TTY/TTD: 877-235-3151 or ksinsurance.org

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

**Does this plan provide Minimum Essential Coverage?** **Yes.**
Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

**Does this plan meet the Minimum Value Standards?** **Not Applicable.**
If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Language Access Services:**
Spanish (Español): Para obtener asistencia en Español, llame al 1-866-761-7748
Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-761-7748
Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-761-7748
Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-761-7748

*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*

## About these Coverage Examples:

**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

| | |
|---|---|
| The plan's overall deductible | $0 |
| Specialist copayment | $10 |
| Hospital (facility) coinsurance | 25% |
| Other coinsurance | 25% |

**This EXAMPLE event includes services like:**
Specialist office visits *(pre-natal care)*
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests *(ultrasounds and blood work)*
Specialist visit *(anesthesia)*

| Total Example Cost | $12,700 |
|---|---|
| **In this example, Peg would pay:** | |
| *Cost Sharing* | |
| Deductibles | $0 |
| Copayments | $0 |
| Coinsurance | $1,800 |
| *What isn't covered* | |
| Limits or exclusions | $60 |
| **The total Peg would pay is** | **$1,860** |

### Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

| | |
|---|---|
| The plan's overall deductible | $0 |
| Specialist copayment | $10 |
| Hospital (facility) coinsurance | 25% |
| Other coinsurance | 25% |

**This EXAMPLE event includes services like:**
Primary care physician office visits (*including disease education)*
Diagnostic tests *(blood work)*
Prescription drugs
Durable medical equipment

| Total Example Cost | $5,600 |
|---|---|
| **In this example, Joe would pay:** | |
| *Cost Sharing* | |
| Deductibles | $0 |
| Copayments | $200 |
| Coinsurance | $70 |
| *What isn't covered* | |
| Limits or exclusions | $0 |
| **The total Joe would pay is** | **$270** |

### Mia's Simple Fracture
(in-network emergency room visit and follow up care)

| | |
|---|---|
| The plan's overall deductible | $0 |
| Specialist copayment | $10 |
| Hospital (facility) coinsurance | 25% |
| Other coinsurance | 25% |

**This EXAMPLE event includes services like:**
Emergency room care *(including medical supplies)*
Diagnostic test *(x-ray)*
Durable medical equipment *(crutches)*
Rehabilitation services *(physical therapy)*

| Total Example Cost | $2,800 |
|---|---|
| **In this example, Mia would pay:** | |
| *Cost Sharing* | |
| Deductibles | $0 |
| Copayments | $10 |
| Coinsurance | $600 |
| *What isn't covered* | |
| Limits or exclusions | $0 |
| **The total Mia would pay is** | **$610** |