UnitedHealthcare<sup>a</sup>

**UHC Clear Cost Silver On Exchange** 

Coverage Period: 01/01/2024 - 12/31/2024 Coverage for: Individual, Family|Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-569-3491 or visit <u>uhc.com/xnm0005policy2024</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$5,000 Individual / \$10,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered	Yes-Benefits available with no charge such as	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a
before you meet your	Network Preventive care and Mental &	copayment or coinsurance may apply. For example, this plan covers certain preventive services
deductible?	Behavioral Health services are covered before	without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive_services</u>
	you meet your <u>deductible</u> . The <u>cost-sharing</u>	at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
	below indicates when the <u>deductible</u> does not apply for each benefit.	
Are there other <u>deductibles</u> for		You don't have to meet deductibles for specific services.
specific services?	INO.	Tou don't have to meet <u>deductibles</u> for specific services.
What is the out-of-pocket limit	Network: \$8,950 Individual / \$17,900 Family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other
for this <u>plan</u> ?		family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-	Premiums, balance-billing charges, and health	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
of-pocket limit?	care this <u>plan</u> doesn't cover.	
Will you pay less if you use a	Yes. See Choice Network at	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You
network provider?	uhc.com/xnmdocfindoa2024 or call 1-866-569-	will pay the most if you use an <u>out-of-network_provider</u> , and you might receive a bill from a <u>provider</u>
	3491 for a list of <u>network providers</u> .	for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance_billing)</u> . Be
		aware, your <u>network provider</u> might use an <u>out-of-network_provider</u> for some services (such as lab
		work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

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Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office	Primary care visit to treat an injury or illness	\$50 copay /visit, deductible does not apply	Not Covered	No charge for anything related to COVID-19 screening, testing vaccines or medical treatment.
or clinic	<u>Specialist</u> visit	\$100 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	No charge for anything related to COVID-19 screening, testing vaccines or medical treatment.
	Preventive care/ screening/ immunization	No Charge	Not Covered	No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	\$100 <u>copay</u> /service, <u>deductible</u> does not apply	Not Covered	No charge for anything related to COVID-19 screening, testing vaccines or medical treatment.
	Imaging (CT/PET scans, MRIs)	\$100 <u>copay</u> /service, <u>deductible</u> does not apply	Not Covered	None
If you need drugs to treat your illness or	Tier 1 - Zero Cost-Share Preventive Drugs	No Charge	Not Covered	Provider means pharmacy for purposes of this section.  Retail: One month supply up to a 30-day supply or a 90-day
condition  More information about	Tier 2 – Generic Drugs	\$35 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost share. Specialty drugs
prescription drug coverage is available at	Tier 3 - Non-Preferred Generic, Preferred Brand Drugs	\$50 copay /prescription, deductible does not apply	Not Covered	limited to a 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. Certain preventive medications (including certain contraceptives)
uhc.com/xnmdruglist20 24	Tier 4 - Specialty Drugs	\$100 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	are covered at No Charge. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are
<u> </u>	Tier 5 - Non-Preferred Brand Drugs	\$250 copay /prescription	Not Covered	covered. Third party payments apply toward your cost sharing. Preferred prescription insulin or medically necessary insulin alternative will not exceed \$25 per 30-day supply.
	Tier 6 - Specialty Drugs	\$250 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$300 <u>copay</u> /service, <u>deductible</u> does not apply	Not Covered	None
	Physician/surgeon fees	\$300 <u>copay</u> /service, <u>deductible</u> does not apply	Not Covered	None
If you need	Emergency room care	\$300 <u>copay</u> /visit	\$300 copay /visit	Balance-billing is not allowed for out-of-network services.
immediate medical attention	Emergency medical transportation	\$100 <u>copay</u> /transport, <u>deductible</u> does not apply	\$100 /transport, <u>deductible</u> does not apply	Balance-billing is not allowed for <u>out-of-network</u> services.

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Common Medical Services You May Need What You Will Pay		u Will Pay	Limitations, Exceptions, & Other Important Information	
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	<u>Urgent care</u>	\$100 copay /visit, deductible does not apply	Not Covered	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$300 copay /admission with deductible	Not Covered	None
	Physician/surgeon fees	\$300 <u>copay, deductible</u> does not apply	Not Covered	None
If you need mental health, behavioral	Outpatient services	Office Visit: No Charge Outpatient: No Charge	Not Covered	None
health, or substance abuse services	Inpatient services	No Charge	Not Covered	None
If you are pregnant	Office visits	No Charge	Not Covered	Cost-sharing does not apply for preventive services.
	Childbirth/delivery professional services	\$300 <u>copay, deductible</u> does not apply	Not Covered	Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and
	Childbirth/delivery facility services	\$300 copay /admission with deductible	Not Covered	services described elsewhere in the SBC (i.e. ultrasound.) <u>Prior-authorizations</u> for gynecological or obstetrical ultrasounds are not required.
If you need help recovering or have	Home health care	\$50 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Limited to 100 visits/year.
other special health needs	Rehabilitation services	\$50 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Limits/year: Physical, Occupational, Speech, Cardiac, Pulmonary: Unlimited visits each
	Habilitative services	\$50 copay /visit, deductible does not apply	Not Covered	Limits/year: Physical, Occupational, Speech: Unlimited visits each
	Skilled nursing care	\$100 <u>copay</u> /admission, <u>deductible</u> does not apply	Not Covered	Skilled Nursing is limited to 60 days/year.
	Durable medical equipment	\$50 <u>copay</u> /device, <u>deductible</u> does not apply	Not Covered	None
	Hospice services	\$100 <u>copay</u> /day, <u>deductible</u> does not apply	Not Covered	None
If your child needs	Children's eye exam	No Charge	Not Covered	Limited to 1 exam/12 months.
dental or eye care	Children's glasses	\$100 <u>copay</u> , <u>deductible</u> does not apply	Not Covered	Limited to 1 pair/12 months.
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits/12 months.

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#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life of the mother is endangered)
   Glasses (Adult)
   Eong-term care
   Private duty nursing
   Routine eye care (Adult)
- Cosmetic surgery
   Non-emergency care when traveling outside the US
   Routine foot care except as covered for diabetes
   Dental care (Adult)

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

<ul> <li>Acupuncture - 20 visits/year, no limit for rehabilitation or</li> </ul>	• Chiropractic (manipulative) care - 20 visits/year, no limit for	Infertility treatment - diagnosis and treatment of underlying
habilitative treatment	rehabilitation or habilitative treatment	causes
Bariatric surgery	<ul> <li>Hearing aids - 1 purchase per hearing impaired ear/36</li> </ul>	Weight loss programs – limited to prescription drugs and
• •	months	programs for obesity

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

UnitedHealthcare of New Mexico, Inc. at 1-866-569-3491 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="doi:10.1090/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">doi:10.1090/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a> or New Mexico Office of Superintendent of Insurance, 1120 Paseo De Peralta, Santa Fe, NM 87501, 1-855-427-5674 or osi.state.nm.us or Office of Personnel Management Multi State Plan Program: <a href="mailto:opm.gov/healthcare-insurance/multi-state-plan-program/external-review/">opm.gov/healthcare-insurance/multi-state-plan-program/external-review/</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="mailto:healthcare.gov">healthcare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or New Mexico Office of Superintendent of Insurance, at 1-855-427-5674 or osi.state.nm.us.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-569-3491

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-569-3491

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-569-3491 Navajo (Dine): Dinek'ehqo shika at'ohwol ninisingo, kwiijigo holne' 1-866-569-3491

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby			
(9 months of in- <u>network</u> pre-natal care are d a hospital			
delivery)			
■ The <u>plan's</u> overall <u>deductible</u>	\$5,000		
■ <u>Specialist copayment</u>	\$100		
■ Hospital (facility) copayment	\$300		
■ Other coinsurance	0%		

Managing Joe's Type 2 Dia	betes
(a year of routine in-network care of a w	ell-controlled
condition)	
■ The <u>plan's</u> overall <u>deductible</u>	\$5,000
■ Specialist copayment	\$100
■ Hospital (facility) copayment	\$300
■ Other <u>coinsurance</u>	0%

Mia's Simple Fractur (in- <u>network</u> emergency room visit and		
■ The plan's overall deductible	\$5,000	
■ Specialist copayment \$100		
■ Hospital (facility) copayment	\$300	
■ Other <u>coinsurance</u>	0%	

### This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$5,000	
Copayments	\$1,200	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$6,260	

Total Example Cost	\$5,600		
In this example, Joe would pay:	In this example, Joe would pay:		
Cost Sharing			
<u>Deductibles</u>	\$0		
<u>Copayments</u>	\$1,300		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Joe would pay is	\$1,300		

Total Example Cost	\$2,800
n this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$1,000
Copayments	\$800
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,800