UHC Gold Value Off Exchange

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-569-3491 or visit \_ uhc.com/xnm0003xpolicy2025. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$2,000 Individual / \$4,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered	Yes-Benefits available with no charge such	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u>
before you meet your deductible?	Behavioral Health services are covered	amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive-services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of
	before you meet your <u>deductible</u> . The <u>cost-sharing</u> below indicates when the <u>deductible</u> does not apply for each benefit.	covered <u>preventive-services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other deductibles	No.	You don't have to meet deductibles for specific services.
for specific services?		
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network: \$9,000 Individual / \$18,000 Family	The <u>out-of-pocket-limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket-limits</u> until the
		overall family <u>out-of-pocket-limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket-limit.
Will you pay less if you use	Yes. See Choice Network at	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u>
a <u>network provider</u> ?		network. You will pay the most if you use an out-of-network-provider and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance-billing). Be aware, your network provider might use an out-of-network-provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important
Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	No charge for anything related to COVID-19 <u>screening</u> , testing vaccines or medical treatment. You may be subject to additional facility/clinic fees. Please check with your <u>provider</u> .
	Specialist visit	\$50 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	No charge for anything related to COVID-19 <u>screening</u> , testing vaccines or medical treatment. You may be subject to additional facility/clinic fees. Please check with your <u>provider</u> .
	Preventive care/ screening/ immunization	No Charge	Not Covered	No charge for anything related to COVID-19 <u>screening</u> , testing vaccines or medical treatment. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	Lab Testing: Free Standing/Office: \$25 copay /service, deductible does not apply Hospital: \$100 copay/service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: 20% coinsurance Hospital: 40% coinsurance	Not Covered	No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. You may be subject to additional facility/clinic fees. Please check with your provider.
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: 20% coinsurance Hospital: 40% coinsurance	Not Covered	You may be subject to additional facility/clinic fees. Please check with your provider.
If you need drugs to treat your illness	Tier 1 - Zero Cost- Share Drugs	No Charge	Not Covered	Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-
or condition	Tier 2 – Preferred Generic Drugs	\$3 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	day supply at 2.5x the 30-day cost-share.  Mail-Order: Up to a 90-day supply at 2.5x the 30-day
More information	Tier 3 - Non-Preferred	\$50 copay /prescription,	Not Covered	cost-share. Specialty drugs limited to a 30-day supply at

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Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important
Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
about <u>prescription</u> drug coverage is	Generic, Preferred Brand Drugs	deductible does not apply		a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. Certain medications for
available at uhc.com/xnmdruglist	Tier 4 - Preferred <u>Specialty Drugs</u>	35% <u>coinsurance</u>	Not Covered	preventive care, contraception, and behavioral health are covered at No Charge. Third party payments such as
<u>2025</u>	Tier 5 - Non-Preferred Brand Drugs	35% <u>coinsurance</u>	Not Covered	drug manufacturer's coupons are accepted and applicable rebated amounts will apply toward your cost-
	Tier 6 - Non-Preferred Specialty Drugs	50% <u>coinsurance</u>	Not Covered	sharing. See the website listed for information on drugs covered by your plan. Not all drugs are covered. Insulin products listed on the Prescription Drug List are covered at No Charge at a network pharmacy. Other covered insulin products will not exceed \$25 for a 30-day supply at a network pharmacy.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u>	Not Covered	None
	Physician/surgeon fees	Free Standing/Office: 20% coinsurance Hospital: 40% coinsurance	Not Covered	You may be subject to additional facility/clinic fees. Please check with your provider.
If you need	Emergency room care	20% <u>coinsurance</u>	20% coinsurance	Balance-billing is not allowed for out-of-network services.
immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	Balance-billing is not allowed for out-of-network services.
	<u>Urgent care</u>	\$40 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual <a href="Network">Network</a> Provider.
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	Not Covered	None
	Physician/surgeon fees	20% <u>coinsurance</u>	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit: No Charge Intensive Outpatient: No Charge All Other Outpatient: No Charge	Not Covered	None
	Inpatient services	No Charge	Not Covered	None

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Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important
Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you are pregnant	Office visits	No Charge	Not Covered	Cost-sharing does not apply for preventive services.
	Childbirth/delivery professional services	20% <u>coinsurance</u>	Not Covered	Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care
	Childbirth/delivery facility services	20% <u>coinsurance</u>	Not Covered	may include tests and services described elsewhere in the SBC (i.e. ultrasound.) <u>Prior-authorizations</u> for gynecological or obstetrical ultrasounds are not required.
If you need help	Home health care	20% coinsurance	Not Covered	Limited to 100 visits/year.
recovering or have other special health needs	Rehabilitation services	\$25 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Limits/year: Cardiac, Physical, Speech, Pulmonary, Occupational: Unlimited visits each
nearth needs	Habilitative services	\$25 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Limits/year: Speech, Physical, Occupational: Unlimited visits each You may be subject to additional facility/clinic fees. Please check with your provider.
	Skilled nursing care	20% coinsurance	Not Covered	Skilled nursing is limited to 60 days/year.
	Durable medical equipment	20% <u>coinsurance</u>	Not Covered	None
	Hospice services	20% <u>coinsurance</u>	Not Covered	None
If your child needs	Children's eye exam	No Charge	Not Covered	Limited to 1 exam/12 months.
dental or eye care	Children's glasses	20% <u>coinsurance</u>	Not Covered	Limited to 1 pair/12 months.
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits/12 months.

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#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life of the mother is endangered)
  - Glasses (Adult) Long-term care

Private duty nursing

Cosmetic surgery

• Routine eye care (Adult)

Dental care (Adult)

• Non-emergency care when traveling outside the U.S.• Routine foot care - except as covered for certain diseases

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture 20 visits/year, no limit for rehabilitation Chiropractic (manipulative) care 20 visits/year, no or habilitative treatment
  - limit for rehabilitation or habilitative treatment
- Infertility treatment diagnosis and treatment of underlying causes

Bariatric surgery

- Hearing aids 1 purchase per hearing impaired ear/36 months
- Weight loss programs limited to prescription drugs and programs for obesity

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of New Mexico, Inc. at 1-866-569-3491 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-guestion/ask-ebsa or New Mexico Office of Superintendent of Insurance, 1120 Paseo De Peralta, Santa Fe, NM 87501, 1-855-427-5674 or osi.state.nm.us or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/externalreview/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-guestion/ask-ebsa or New Mexico Office of Superintendent of Insurance, at 1-855-427-5674 or osi.state.nm.us.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-guestion/ask-ebsa.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-569-3491

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa1-866-569-3491

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-866-569-3491

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne'1-866-569-3491

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

20%

## Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,000
■ Specialist copayment	\$50
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$2,000	
<u>Copayments</u>	\$300	
Coinsurance	\$1,600	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,960	

Managing Joe's Type 2 Diab	etes	
(a year of routine in-network care of a well-		
controlled condition)		
■ The <u>plan's</u> overall <u>deductible</u> \$2,000		
■ Specialist copayment \$50		
■ Hospital (facility) coinsurance 20%		

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

■ Other coinsurance

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$200	
<u>Copayments</u>	\$300	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$500	

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$2,000
■ Specialist copayment	\$50
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800		
In this example, Mia would pay:			
Cost Sharing			
<u>Deductibles</u>	\$2,000		
<u>Copayments</u>	\$200		
Coinsurance	\$20		
What isn't covered			
Limits or exclusions			
The total Mia would pay is	\$2,220		