UnitedHealthcare

UHC Gold Advantage+ (\$0 Virtual Urgent Care, \$1 Tier 2 Rx, Dental + Vision, No Referrals)

Coverage Period: 01/01/2025 - 12/31/2025
Coverage for: Individual, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-980-5357 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters |
|--|---|---|
| What is the overall deductible? | Network: \$750 Individual / \$1,500 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Benefits available with no charge such as Network Preventive care services are covered before you meet your deductible. The cost-sharing below indicates whether the deductible applies for each benefit | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Network: \$9,200 Individual / \$18,400 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>uhc.com/xncdocfindoa2025</u> or call 1-800-980-5357 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common Medical | Services You May | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|--|---|---|---|--|
| Event | Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| If you visit a health care provider's | Primary care visit to treat an injury or illness | \$15 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | None | |
| office or clinic | Specialist visit | \$50 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | None | |
| | Preventive care/ screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | Lab Testing: Free Standing/Office: \$10 copay /service, deductible does not apply Hospital: \$65 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: \$35 copay /service, deductible does not apply Hospital: \$60 copay /service, deductible does not apply | Not Covered | None | |
| | Imaging (CT/PET scans, MRIs) | Free Standing/Office: \$200 copay /service, deductible does not apply Hospital: \$300 copay /service, deductible does not apply | Not Covered | None | |
| If you need drugs | Tier 1 - \$0 Cost-share | No Charge | Not Covered | Provider means pharmacy for purposes of this section. | |
| to treat your illness or condition | Tier 2 – Preferred Generic | \$1 copay /prescription, deductible does not apply | Not Covered | Retail: One month supply up to a 30-day supply or a 90-day supply at 2.5x the 30-day cost-share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day | |
| More information about prescription | Tier 3 - Preferred Brand | \$30 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | cost-share. Specialty drugs limited to a 30-day supply at a network | |
| drug coverage is available at | Tier 4 – Non-Preferred Brand | 30% coinsurance | Not Covered | pharmacy. | |

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| Common Medical | Services You May | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|---|--|--|---|---|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| uhc.com/xncdruglist 2025 | Tier 5 - Specialty | 40% <u>coinsurance</u> | Not Covered | Certain drugs may have a <u>preauthorization</u> requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. Insulin products listed on the <u>Prescription Drug List</u> are covered at No Charge at a <u>network</u> pharmacy. | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$200 <u>copay</u> /service, <u>deductible</u> does not apply | Not Covered | None | |
| | Physician/surgeon fees | Free Standing/Office: \$200 copay /date of service, deductible does not apply Hospital: \$400 copay /date of service, deductible does not apply | Not Covered | None | |
| If you need | Emergency room care | 20% coinsurance | 20% coinsurance | None | |
| immediate medical attention | Emergency medical transportation | 20% coinsurance | 20% <u>coinsurance</u> | None | |
| | Urgent care | \$50 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Virtual visits - No Charge by a Designated Virtual Network Provider . | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 20% <u>coinsurance</u> | Not Covered | None | |
| | Physician/surgeon fees | 20% coinsurance | Not Covered | None | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Office Visit: \$20 copay /visit, deductible does not apply Intensive Outpatient: \$100 copay /visit, deductible does not apply All Other Outpatient: \$150 | Not Covered | None | |

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| Common Medical | Tillat I ou Till I uy | | Limitations, Exceptions, & Other Important | |
|---|---|---|---|--|
| Event | Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| | | copay /visit, deductible does not apply | | |
| | Inpatient services | 20% coinsurance | Not Covered | None |
| If you are pregnant | Office visits | No Charge | Not Covered | Cost-sharing does not apply for preventive services. |
| | Childbirth/delivery professional services | 20% coinsurance | Not Covered | Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care |
| | Childbirth/delivery facility services | 20% coinsurance | Not Covered | may include tests and services described elsewhere in the SBC (i.e., ultrasound.) |
| If you need help | Home health care | 20% coinsurance | Not Covered | None |
| recovering or have other special health needs | Rehabilitation services | \$50 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Limits/year: Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits; Cardiac, Pulmonary: Unlimited visits each |
| | Habilitative services | \$50 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Limits/year: Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits No limits apply for treatment of Autism Spectrum Disorder Services. |
| | Skilled nursing care | 20% coinsurance | Not Covered | Limited to 60 days/year (combined with inpatient rehabilitation) |
| | Durable medical equipment | 20% coinsurance | Not Covered | None |
| | Hospice services | 20% coinsurance | Not Covered | None |
| If your child needs | Children's eye exam | No Charge | Not Covered | Limited to 1 exam/12 months. |
| dental or eye care | Children's glasses | 20% coinsurance | Not Covered | Limited to 1 pair/12 months. |
| | Children's dental check-up | No Charge | Not Covered | Limited to 2 visits/12 months. |

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when Long-term care

• Routine foot care - except as covered for certain

the life of the mother is endangered) Acupuncture

- Non-emergency care when traveling outside the U.S. diseases
 - Weight loss programs

Cosmetic surgery

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery

- Hearing aids 1 purchase per hearing impaired ear /36 months
- Private-duty nursing home health care only

- Chiropractic (manipulative) care 30 visits/year, combined with PT/OT
- Infertility treatment cycle limits may apply
- Routine eye care (Adult) 1 exam/12 months

Dental care (Adult) - 2 visits/12 months

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of North Carolina, Inc. at 1-800-980-5357 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or North Carolina Department of Insurance, 325 N. Salisbury Street, Suite 1018, Raleigh, NC 27603, 1-855-408-1212 or ncdoi.gov/consumers/health-insurance or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-stateplan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or North Carolina Department of Insurance at 1-855-408-1212 or ncdoi.gov/consumers/health-insurance.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-guestion/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-980-5357

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-980-5357

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-980-5357

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-980-5357

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

20%

20%

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The plan's overall deductible | \$750 |
|-----------------------------------|-------|
| ■ Specialist copayment | \$50 |
| ■ Hospital (facility) coinsurance | 20% |
| Other coinsurance | 20% |

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | | |
|---------------------------------|----------|--|--|
| In this example, Peg would pay: | | | |
| Cost Sharing | | | |
| <u>Deductibles</u> | \$750 | | |
| <u>Copayments</u> | \$300 | | |
| Coinsurance | \$1,700 | | |
| What isn't covered | | | |
| Limits or exclusions | \$60 | | |
| The total Peg would pay is | \$2,810 | | |

| Managing Joe's Type 2 Diabe | tes |
|---|-------|
| (a year of routine in-network care of a | well- |
| controlled condition) | |
| ■ The <u>plan's</u> overall <u>deductible</u> | \$7 |
| Specialist copayment | \$ |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work)

Hospital (facility) coinsurance

Prescription drugs

Other coinsurance

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$0 | |
| Copayments | \$400 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Joe would pay is | \$400 | |

| Mia's Simple Fracture | | |
|--|-------|--|
| (in- <u>network</u> emergency room visit and follow up | | |
| care) | | |
| ■ The plan's overall deductible | \$750 | |
| ■ Specialist copayment | \$50 | |
| ■ Hospital (facility) coinsurance | 20% | |
| Other coinsurance | 20% | |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 | | |
|---------------------------------|---------|--|--|
| In this example, Mia would pay: | | | |
| Cost Sharing | | | |
| <u>Deductibles</u> | \$750 | | |
| <u>Copayments</u> | \$500 | | |
| <u>Coinsurance</u> | \$200 | | |
| What isn't covered | | | |
| Limits or exclusions | \$0 | | |
| The total Mia would pay is | \$1,450 | | |