Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services UHC Silver-C Advantage (\$0 Virtual Urgent Care, \$1 Tier 2 Rx, No Referrals)

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-980-5357 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall <u>deductible</u> ?		Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	are covered before you meet your	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?		The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network</u> <u>provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important
Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
lf you visit a health care <u>provider's</u>	Primary care visit to treat an injury or illness	\$1 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	None
office or clinic	<u>Specialist</u> visit	\$10 <u>copay</u> /visit	Not Covered	None
	Preventive care/ screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab Testing: Free Standing/Office: \$1 <u>copay</u> /service Hospital: \$20 <u>copay</u> /service X-Ray/Diagnostics: Free Standing/Office: \$5 <u>copay</u> /service Hospital: \$30 <u>copay</u> /service	Not Covered	None
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: \$10 <u>copay</u> /service Hospital: \$50 <u>copay</u> /service	Not Covered	None
If you need drugs	Tier 1 - \$0 Cost-share	No Charge	Not Covered	Provider means pharmacy for purposes of this section.
to treat your illness or condition	Tier 2 – Preferred Generic	\$1 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	Retail: One month supply up to a 30-day supply or a 90- day supply at 2.5x the 30-day <u>cost-share</u> . Mail-Order: Up to a 90-day supply at 2.5x the 30-day
More information about prescription drug coverage is available at uhc.com/xncdruglistTier 3 - Preferred Brand\$30 copay /prescriptionNot Coveredcost-sha Specialty pharmace1Tier 4 - Non-Preferred Brand40% coinsuranceNot CoveredSpecialty pharmace2025Tier 5 - Specialty50% coinsuranceNot CoveredCertain constraints pharmace2025Specialty50% coinsuranceNot CoveredSpecialty pharmace2025Specialty50% coinsuranceNot CoveredIf you do covered. certain constraints	Tier 3 - Preferred Brand	\$30 <u>copay</u> /prescription	Not Covered	cost-share.
	<u>Specialty drugs</u> limited to a 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a preauthorization requirement.			
	Tier 5 - Specialty	50% <u>coinsurance</u>	Not Covered	If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. Insulin products listed on the <u>Prescription Drug List</u> are covered at No Charge at a <u>network</u> pharmacy.

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important
Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$30 <u>copay</u> /service	Not Covered	None
	Physician/surgeon fees	Free Standing/Office: \$30 <u>copay</u> /date of service Hospital: \$50 <u>copay</u> /date of service	Not Covered	None
lf you need	Emergency room care	\$150 <u>copay</u> /visit	\$150 <u>copay</u> /visit	None
immediate medical attention	Emergency medical transportation	\$150 copay /transport	\$150 copay /transport	None
	Urgent care	\$15 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual <u>Network Provider</u> .
f you have a nospital stay	Facility fee (e.g., hospital room)	5% coinsurance	Not Covered	None
	Physician/surgeon fees	5% <u>coinsurance</u>	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit: \$5 <u>copay</u> /visit, <u>deductible</u> does not apply Intensive Outpatient: \$10 <u>copay</u> /visit All Other Outpatient: \$15 <u>copay</u> /visit	Not Covered	None
	Inpatient services	5% coinsurance	Not Covered	None
f you are pregnant	Office visits	No Charge	Not Covered	Cost-sharing does not apply for preventive services.
	Childbirth/delivery professional services	5% coinsurance	Not Covered	Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care
	Childbirth/delivery facility services	5% <u>coinsurance</u>	Not Covered	may include tests and services described elsewhere in the SBC (i.e., ultrasound.)
lf you need help	Home health care	5% coinsurance	Not Covered	None
recovering or have other special	Rehabilitation services	\$10 <u>copay</u> /visit	Not Covered	Limits/year: Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits; Cardiac,

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
health needs				Pulmonary: Unlimited visits each
	Habilitative services	\$10 <u>copay</u> /visit	Not Covered	Limits/year: Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits No limits apply for treatment of Autism Spectrum Disorder Services.
	Skilled nursing care	5% coinsurance	Not Covered	Limited to 60 days/year (combined with inpatient rehabilitation)
	Durable medical equipment	5% coinsurance	Not Covered	None
	Hospice services	5% <u>coinsurance</u>	Not Covered	None
f your child needs	Children's eye exam	No Charge	Not Covered	Limited to 1 exam/12 months.
dental or eye care	Children's glasses	5% <u>coinsurance</u>	Not Covered	Limited to 1 pair/12 months.
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits/12 months.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (C	Check your policy or <u>plan</u> document for more informa	ition and a list of any other <u>excluded</u> <u>services</u> .)
• Abortion - (except in cases of rape, incest, or when	Dental care (Adult)	Routine eye care (Adult)
the life of the mother is endangered)	Long-term care	 Routine foot care - except as covered for certain
Acupuncture	• Non-emergency care when traveling outside the U.S.	diseases
Cosmetic surgery		Weight loss programs
Other Covered Services (Limitations may apply to	o these services. This isn't a complete list. Please se	e vour plan document.)
Bariatric surgery	Hearing aids - 1 purchase per hearing impaired ear	Private-duty nursing - home health care only
0,		· Filvale-duly hursing - nome fiedilit cale only
 Chiropractic (manipulative) care - 30 visits/year, 	/36 months	

combined with PT/OT • Infertility treatment - cycle limits may apply

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of North Carolina, Inc. at 1-800-980-5357 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or North Carolina Department of Insurance, 325 N. Salisbury Street, Suite 1018, Raleigh, NC 27603, 1-855-408-1212 or ncdoi.gov/consumers/health-insurance or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or North Carolina Department of Insurance at 1-855-408-1212 or <u>ncdoi.gov/consumers/health-insurance</u>.

Additionally, a consumer assistance program may help you file your <u>appeal</u>. Contact <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-980-5357 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-980-5357 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-980-5357 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-800-980-5357

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby	
(9 months of in- <u>network</u> pre-natal care and a	
hospital delivery)	
The plan's overall <u>deductible</u>	\$150
Specialist copayment	\$10
Hospital (facility) <u>coinsurance</u>	5%
Other <u>coinsurance</u>	5%

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*pre-natal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$150
Copayments	\$40
Coinsurance	\$400
What isn't covered	
Limits or exclusions	
The total Peg would pay is	\$650

Managing Joe's Type 2 Diabe	tes
(a year of routine in- <u>network</u> care of a controlled condition)	well-
The <u>plan's</u> overall <u>deductible</u>	\$150
 Specialist copayment Hospital (facility) coinsurance 	\$10 5%
Other <u>coinsurance</u>	5%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$150
Copayments	\$90
Coinsurance	\$0
What isn't covered	
Limits or exclusions \$	
The total Joe would pay is	\$240

Mia's Simple Fracture

(in- <u>network</u> emergency room visit and follow care)	/ up
The plan's overall deductible	\$150
Specialist copayment	\$10
Hospital (facility) <u>coinsurance</u>	5%
Other <u>coinsurance</u>	5%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
Deductibles	\$150
Copayments	\$400
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$550