UHC Silver-B Standard (No Referrals)

Coverage Period: 01/01/2024 - 12/31/2024 Coverage for: Individual, Family|Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-980-5357 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|--|
| What is the overall <u>deductible</u> ? | | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket limit</u> for this <u>plan</u> ? | Network: \$9,100 Individual / \$18,200 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | <u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> |
| Will you pay less if you use a network provider? | 800-980-5357 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common | Services You | What You Will Pay | | | Limitations, Exceptions, & Other Important |
|--|--|--|---|--|---|
| Medical Event | May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Information |
| If you visit a health care provider's | Primary care visit to treat an injury or illness | No Charge | \$40 copay /visit, deductible does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| office or clinic | Specialist visit | No Charge | \$80 copay /visit, deductible does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Preventive care/ screening/ immunization | No Charge | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | No Charge | 40% coinsurance | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Imaging (CT/PET scans, MRIs) | No Charge | 40% coinsurance | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you need drugs to treat your illness or | Tier 1 - Your Lowest Cost Option | No Charge | No Charge | Not Covered | Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost share. Specialty drugs limited to a 30-day supply at a network pharmacy. Certain drugs may have a preauthorization requirement. If you don't get preauthorization, benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge. See the website listed for information on drugs covered by your plan. Not all drugs are covered. |
| condition More information about | Tier 2 - Your Lower Cost Option | No Charge | \$20 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | |
| prescription drug coverage is available at uhc.com/xncQdr uglist2024 | Tier 3 - Your Mid- Range Cost Option | No Charge | \$40 copay /prescription, deductible does not apply | Not Covered | |
| | Tier 4 – Your Mid- Range Cost Option | No Charge | \$80 <u>copay</u> /prescription | Not Covered | |
| | Tier 5 – Your Higher Cost Option | No Charge | \$350 <u>copay</u> /prescription | Not Covered | |
| | Tier 6 – Your Highest Cost Option | Not Applicable | Not Applicable | Not Applicable | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you have outpatient | Facility fee (e.g., ambulatory | No Charge | 40% coinsurance | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |

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| Common | Services You | What You Will Pay | | | Limitations, Exceptions, & Other Important |
|---|--|--|--|--|--|
| Medical Event | May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Information |
| surgery | surgery center) | | | | |
| | Physician/ surgeon fees | No Charge | 40% <u>coinsurance</u> | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you need immediate | Emergency room care | No Charge | 40% <u>coinsurance</u> | 40% coinsurance | Cost-sharing waived at non-IHCP with IHCP referral. |
| medical attention | Emergency medical transportation | No Charge | 40% <u>coinsurance</u> | 40% coinsurance | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Urgent care | No Charge | \$60 copay /visit, deductible does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | No Charge | 40% <u>coinsurance</u> | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Physician/ surgeon fees | No Charge | 40% <u>coinsurance</u> | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you need mental health, behavioral | Outpatient services | No Charge | Office Visit: \$40 copay /visit, deductible does not apply Outpatient: 40% coinsurance | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| health, or substance abuse services | Inpatient services | No Charge | 40% <u>coinsurance</u> | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you are | Office Visits | No Charge | No Charge | Not Covered | Cost-sharing does not apply for preventive |
| pregnant | Childbirth/ delivery professional services | No Charge | 40% <u>coinsurance</u> | Not Covered | services. Depending on the type of service, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services |
| | Childbirth/ delivery facility services | No Charge | 40% <u>coinsurance</u> | Not Covered | described elsewhere in the SBC (i.e. ultrasound.) <u>Cost-sharing</u> waived at non-IHCP with IHCP referral. |
| If you need help recovering or have other | Home health care | No Charge | 40% <u>coinsurance</u> | Not Covered | Limited to 60 visits/year. <u>Cost-sharing</u> waived at non-IHCP with IHCP referral. |
| special health needs | Rehabilitation services | No Charge | \$40 copay /visit, deductible does not apply | Not Covered | Limits/year: Chiropractic, Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits; Cardiac, Pulmonary: Unlimited |

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| Common | Services You May Need | What You Will Pay | | | Limitations, Exceptions, & Other Important |
|--|----------------------------|--|--|--|--|
| Medical Event | | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Information |
| | | | | | visits each Cost-sharing waived at non-IHCP with IHCP referral. |
| | Habilitation services | No Charge | \$40 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Limits/year: Chiropractic, Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits No limits apply for treatment of Autism Spectrum Disorder Services. Cost-sharing waived at non-IHCP with IHCP referral. |
| | Skilled nursing care | No Charge | 40% <u>coinsurance</u> | Not Covered | Limited to 60 days/year (combined with inpatient rehabilitation) Cost-sharing waived at non-IHCP with IHCP referral. |
| | Durable medical equipment | No Charge | 40% <u>coinsurance</u> | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Hospice services | No Charge | 40% coinsurance | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If your child needs dental or eye care | Children's eye exam | No Charge | No Charge | Not Covered | Limited to 1 exam/12 months. <u>Cost-sharing</u> waived at non-IHCP with IHCP referral. |
| | Children's glasses | No Charge | 40% <u>coinsurance</u> | Not Covered | Limited to 1 pair/12 months. Cost-sharing waived at non-IHCP with IHCP referral. |
| | Children's dental check-up | No Charge | No Charge | Not Covered | Limited to 2 visits/12 months. Cost-sharing waived at non-IHCP with IHCP referral. |

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Non-emergency care when traveling outside the U.S.

- · Abortion (except in cases of rape, incest, or when the life · Glasses (Adult)
- of the mother is endangered)

· Long-term care

• Routine eye care (Adult)

Weight loss programs

• Routine foot care - except as covered for diabetes

- Acupuncture Cosmetic surgery
- Dental care (Adult)
- Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)
- Bariatric surgery

Hearing aids

- Private duty nursing home health care only
- Chiropractic (manipulative) care 30 visits/year, combined Infertility treatment cycle limits may apply with PT/OT

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of North Carolina, Inc. at 1-800-980-5357 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or North Carolina Department of Insurance, 325 N. Salisbury Street, Suite 1018, Raleigh, NC 27603, 1-855-408-1212 or ncdoi.gov/consumers/health-insurance or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/askebsa or North Carolina Department of Insurance at 1-855-408-1212 or ncdoi.gov/consumers/health-insurance.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-980-5357

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-980-5357

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-980-5357

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-980-5357

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,900 |
|---|---------|
| Specialist copayment | \$80 |
| ■ Hospital (facility) coinsurance | 40% |
| ■ Other <u>coinsurance</u> | 40% |

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | | |
|---------------------------------|----------|--|--|
| In this example, Peg would pay: | | | |
| Cost Sharing | | | |
| <u>Deductibles</u> | \$0 | | |
| <u>Copayments</u> | \$0 | | |
| Coinsurance | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions | \$60 | | |
| The total Peg would pay is | \$60 | | |

| Managing Joe's Type 2 Dia | betes |
|---|----------------|
| (a year of routine in-network care of a w | ell-controlled |
| condition) | |
| The <u>plan's</u> overall <u>deductible</u> | \$5,900 |
| Specialist copayment | \$80 |

education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| The <u>plan's</u> overall <u>deductible</u> | \$5,900 |
|---|---------|
| Specialist copayment | \$80 |
| Hospital (facility) <u>coinsurance</u> | 40% |
| Other <u>coinsurance</u> | 40% |

| This EXAMPLE event includes services like: |
|--|
| Emergency room care (including medical supplies) |
| Diagnostic test (x-ray) |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

■ The plan's overall deductible

■ Hospital (facility) coinsurance

■ Specialist copayment

Other coinsurance

| Total Example Cost | \$5,600 | | |
|---------------------------------|---------|--|--|
| In this example, Joe would pay: | | | |
| Cost Sharing | | | |
| <u>Deductibles</u> | \$0 | | |
| <u>Copayments</u> | \$0 | | |
| Coinsurance | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions | \$0 | | |
| The total Joe would pay is | \$0 | | |

| Total Example Cost | \$2,800 | | |
|---------------------------------|---------|--|--|
| In this example, Mia would pay: | | | |
| Cost Sharing | | | |
| <u>Deductibles</u> | \$0 | | |
| Copayments | \$0 | | |
| Coinsurance | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions | \$0 | | |
| The total Mia would pay is | \$0 | | |

Note: These numbers assume the patient received care from an IHCP or with an IHCP referral to a non-IHCP. If you received care from a non-IHCP without a referral from an IHCP your costs may be higher.

\$5,900

\$80

40%

40%