Coverage for: Individual, Family|Plan Type: HMO

UnitedHealthcare UHC Gold-B Virtual First (Unlimited App-based Care) (Disponible en español)

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0325 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0 at Indian Health Care Provider (IHCP) or with IHCP referral at non-IHCP; or \$1,000 Individual / \$2,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered	Yes. Preventive care and categories with a	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a
before you meet your	copay are covered before you meet your	copayment or coinsurance may apply. For example, this plan covers certain preventive services
deductible?	<u>deductible</u> .	without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other <u>deductibles</u> for	No.	You don't have to meet <u>deductibles</u> for specific services.
specific services?		
What is the <u>out-of-pocket limit</u> for this plan?	Network: \$8,400 Individual / \$16,800 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family
		out-of-pocket limit has been met.
What is not included in the out-	Premiums, balance-billing charges, and health	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
of-pocket limit?	care this <u>plan</u> doesn't cover.	
Will you pay less if you use a	Yes. See <u>uhc.com/xildocfindvf2024</u> or call 1-	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You
network provider?	888-200-0325 for a list of network providers.	will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for
		the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware,
		your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work).
		Check with your provider before you get services.
Do you need a <u>referral</u> to see a	I and the second	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have
specialist?		a <u>referral</u> before you see the <u>specialist</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common	Services You		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	No Charge	\$50 copay /visit, deductible does not apply	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral. Virtual visits - No Charge by a Designated Virtual Provider.
	Specialist visit	No Charge	\$100 copay /visit, deductible does not apply	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
	Preventive care/ screening/ immunization	No Charge	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	Lab Testing: Free Standing/Office: \$8 copay /service, deductible does not apply Hospital: \$75 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: 25% coinsurance Hospital: 50% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
	Imaging (CT/PET scans, MRIs)	No Charge	Free Standing/Office: 25% coinsurance Hospital: 50% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
If you need drugs to treat your illness or	Tier 1 - Your Lowest Cost Option	No Charge	No Charge	Not Covered	Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or
condition More information about	Tier 2 - Your Lower Cost Option	No Charge	\$3 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	a 90-day supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost share.
prescription drug coverage is available at	Tier 3 - Your Mid- Range Cost Option	No Charge	\$30 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	Specialty drugs limited to a 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u>
uhc.com/xildrugli st2024	Tier 4 – Your Mid- Range Cost Option	No Charge	\$60 <u>copay</u> /prescription	Not Covered	requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are

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Common	Services You		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Information
	Tier 5 – Your Higher Cost Option	No Charge	40% coinsurance	Not Covered	covered at No Charge. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.
	Tier 6 – Your Highest Cost Option	No Charge	50% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral. Insulin products listed on the Prescription Drug List are covered at No Charge at a network pharmacy.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge	25% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
	Physician/ surgeon fees	No Charge	Free Standing/Office: 25% coinsurance Hospital: 50% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
If you need immediate	Emergency room care	No Charge	25% coinsurance	25% <u>coinsurance</u>	Cost-sharing waived at non-IHCP with IHCP referral.
medical attention	Emergency medical transportation	No Charge	25% coinsurance	25% coinsurance	Cost-sharing waived at non-IHCP with IHCP referral.
	Urgent care	No Charge	\$75 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual Provider. Cost-sharing waived at non-IHCP with IHCP referral.
If you have a hospital stay	Facility fee (e.g., hospital room)	No Charge	25% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
	Physician/ surgeon fees	No Charge	25% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
If you need mental health, behavioral	Outpatient services	No Charge	Office Visit: \$100 copay /visit, deductible does not apply Outpatient: 25% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
health, or substance abuse services	Inpatient services	No Charge	25% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
If you are	Office Visits	No Charge	No Charge	Not Covered	Cost-sharing does not apply for preventive

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Common	Services You		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Information
pregnant	Childbirth/ delivery professional services	No Charge	25% coinsurance	Not Covered	services. Depending on the type of service, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services
	Childbirth/ delivery facility services	No Charge	25% coinsurance	Not Covered	described elsewhere in the SBC (i.e. ultrasound.) Cost-sharing waived at non-IHCP with IHCP referral.
If you need help recovering or	Home health care	No Charge	25% <u>coinsurance</u>	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
have other special health needs	Rehabilitation services	No Charge	25% <u>coinsurance</u>	Not Covered	Limits/year: Physical, Occupational, Speech, Cardiac, Pulmonary: Unlimited visits each Cost-sharing waived at non-IHCP with IHCP referral.
	Habilitation services	No Charge	25% coinsurance	Not Covered	Limits/year: Physical, Occupational, Speech: Unlimited visits each Cost-sharing waived at non-IHCP with IHCP referral.
	Skilled nursing care	No Charge	25% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
	Durable medical equipment	No Charge	25% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
	Hospice services	No Charge	25% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
If your child needs dental or eye care	Children's eye exam	No Charge	No Charge	Not Covered	Limited to 1 exam/12 months. <u>Cost-sharing</u> waived at non-IHCP with IHCP referral.
	Children's glasses	No Charge	25% <u>coinsurance</u>	Not Covered	Limited to 1 pair/12 months. <u>Cost-sharing</u> waived at non-IHCP with IHCP referral.
	Children's dental check-up	No Charge	No Charge	Not Covered	Limited to 2 visits/12 months. Cost-sharing waived at non-IHCP with IHCP referral.

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Acupuncture	Glasses (Adult)	Routine eye care (Adult)	
Cosmetic surgery	 Long-term care 	 Routine foot care - except as covered for diabetes 	
Dental care (Adult)	 Non-emergency care when traveling outside the U.S. 	Weight loss programs	

other correct Contract (Elimitations may apply to those corrects. The formation hour reactions your plan accuments)		
 Abortion 	 Chiropractic (manipulative) care - 25 visits/year 	Infertility treatment - cycle limits may apply
Bariatric surgery	Hearing aids	 Private duty nursing - home health care only

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

UnitedHealthcare of Illinois, Inc. at 1-888-200-0325 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or doi:10.1090/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or Illinois Department of Insurance Consumer Services Section, Chicago Office: 122 S. Michigan Ave., 19th Floor, Chicago, IL 60603, Springfield Office: 320 W. Washington Springfield, IL 62767, 1-877-527-9431 or insurance.illinois.gov or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit Health Care.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Illinois Department of Insurance Consumer Services Section, at 1-877-527-9431 or <u>insurance.illinois.gov</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0325

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0325

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-200-0325

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-200-0325

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$1,000
■ Specialist copayment	\$100
■ Hospital (facility) coinsurance	25%
■ Other coinsurance	25%

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
<u>Deductibles</u>	\$0		
<u>Copayments</u>	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$60		

Managing Joe's Type 2 Diak (a year of routine in-network care of a we	
condition)	
■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist copayment	\$100
Hospital (facility) coinsurance	25%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Other coinsurance

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)

■ The plan's overall deductible	\$1,000
■ Specialist copayment	\$100
■ Hospital (facility) coinsurance	25%
■ Other <u>coinsurance</u>	25%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

25%

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$0
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0

Note: These numbers assume the patient received care from an IHCP or with an IHCP referral to a non-IHCP. If you received care from a non-IHCP without a referral from an IHCP your costs may be higher.