UnitedHealthcare UHC Silver-B Advantage (Virtual Urgent Care + PCP Visits, Rx Copay)

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0325 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|--|
| What is the overall <u>deductible</u> ? | \$0 at Indian Health Care <u>Provider</u> (IHCP) or with IHCP <u>referral</u> at non-IHCP; or \$2,500 Individual / \$5,000 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. <u>Preventive care</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at healthcare.gov/coverage/preventive-care-benefits. |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket limit</u> for this <u>plan</u> ? | Network: \$9,450 Individual / \$18,900 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-</u> <u>of-pocket limit?</u> | <u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a network provider? | Yes. See <u>uhc.com/xildocfindg2024</u> or call 1-888-200-0325 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common | Services You | | What You Will Pay | | Limitations, Exceptions, & Other Important |
|--|--|--|--|--|---|
| Medical Event | May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Information |
| If you visit a health care provider's | Primary care visit to treat an injury or illness | No Charge | No Charge | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| office or clinic | Specialist visit | No Charge | \$100 copay /visit, deductible does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Preventive care/ screening/ immunization | No Charge | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | Diagnostic test (x- ray, blood work) | No Charge | Lab Testing: Free Standing/Office: \$15 copay /service Hospital: \$100 copay /service X-Ray/Diagnostics: Free Standing/Office: \$35 copay /service Hospital: \$60 copay /service | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Imaging (CT/PET scans, MRIs) | No Charge | Free Standing/Office: \$200 copay /service Hospital: \$300 copay /service | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you need drugs to treat your illness or | Tier 1 - Your Lowest Cost Option | No Charge | No Charge | Not Covered | Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or |
| condition More information about | Tier 2 - Your Lower Cost Option | No Charge | \$3 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | a 90-day supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost share. |
| prescription drug coverage is available at | Tier 3 - Your Mid- Range Cost Option | No Charge | \$30 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | Specialty drugs limited to a 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u> |
| | Tier 4 – Your Mid- Range Cost Option | No Charge | \$80 copay /prescription, deductible does not apply | Not Covered | requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are |
| | Tier 5 – Your Higher Cost Option | No Charge | \$200 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | covered at No Charge. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. |

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| Common | Services You | | | Limitations, Exceptions, & Other Important | |
|---|--|--|--|--|---|
| Medical Event | May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Information |
| | Tier 6 – Your Highest Cost Option | No Charge | \$400 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. Insulin products listed on the Prescription Drug List are covered at No Charge at a network pharmacy. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No Charge | \$375 <u>copay</u> /service | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Physician/ surgeon fees | No Charge | Free Standing/Office: \$375 copay /service Hospital: \$750 copay /service | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you need immediate | Emergency room care | No Charge | \$1,000 <u>copay</u> /visit | \$1,000 copay /visit | Cost-sharing waived at non-IHCP with IHCP referral. |
| medical attention | Emergency medical transportation | No Charge | 30% <u>coinsurance</u> | 30% coinsurance | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Urgent care | No Charge | \$100 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Virtual visits - No Charge by a Designated Virtual Provider. Cost-sharing waived at non-IHCP with IHCP referral. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | No Charge | 30% coinsurance | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Physician/ surgeon fees | No Charge | 30% <u>coinsurance</u> | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you need mental health, | Outpatient services | No Charge | Office Visit: \$80 copay /visit Outpatient: \$375 copay /visit | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| behavioral health, or substance abuse services | Inpatient services | No Charge | 30% <u>coinsurance</u> | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you are | Office Visits | No Charge | No Charge | Not Covered | Cost-sharing does not apply for preventive |
| pregnant | Childbirth/ delivery professional services | No Charge | 30% <u>coinsurance</u> | Not Covered | services. Depending on the type of service, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services |

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| Common | Services You | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|--|--|--|--|--|
| Medical Event | May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Information |
| | Childbirth/ delivery facility services | No Charge | 30% coinsurance | Not Covered | described elsewhere in the SBC (i.e. ultrasound.) <u>Cost-sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| If you need help recovering or | Home health care | No Charge | 30% coinsurance | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| have other special health needs | Rehabilitation services | No Charge | \$100 <u>copay</u> /visit | Not Covered | Limits/year: Physical, Occupational, Speech, Cardiac, Pulmonary: Unlimited visits each Cost-sharing waived at non-IHCP with IHCP referral. |
| | Habilitation services | No Charge | \$100 <u>copay</u> /visit | Not Covered | Limits/year: Physical, Occupational, Speech: Unlimited visits each Cost-sharing waived at non-IHCP with IHCP referral. |
| | Skilled nursing care | No Charge | 30% coinsurance | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Durable medical equipment | No Charge | 30% coinsurance | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Hospice services | No Charge | 30% coinsurance | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If your child needs dental or eye care | Children's eye exam | No Charge | No Charge | Not Covered | Limited to 1 exam/12 months. <u>Cost-sharing</u> waived at non-IHCP with IHCP referral. |
| | Children's glasses | No Charge | 30% <u>coinsurance</u> | Not Covered | Limited to 1 pair/12 months. Cost-sharing waived at non-IHCP with IHCP referral. |
| | Children's dental check-up | No Charge | No Charge | Not Covered | Limited to 2 visits/12 months. Cost-sharing waived at non-IHCP with IHCP referral. |

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Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | |
|--|--|--|--|
| Acupuncture | Glasses (Adult) | Routine eye care (Adult) | |
| Cosmetic surgery | Long-term care | Routine foot care - except as covered for diabetes | |
| Dental care (Adult) | Non-emergency care when traveling outside the U.S. | Weight loss programs | |

| other obvired dervices (Elimitations may apply to those services. This isn't a complete hot. I leade see your plan addunction.) | | |
|---|---|--|
| Abortion | Chiropractic (manipulative) care - 25 visits/year | Infertility treatment - cycle limits may apply |
| Bariatric surgery | Hearing aids | Private duty nursing - home health care only |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

UnitedHealthcare of Illinois, Inc. at 1-888-200-0325 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="doi:10.1007/doi:10.1

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Illinois Department of Insurance Consumer Services Section, at 1-877-527-9431 or <u>insurance.illinois.gov</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0325

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0325

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-200-0325

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-200-0325

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

| ■ The plan's overall deductible | \$2,500 |
|-----------------------------------|---------|
| ■ Specialist copayment | \$100 |
| ■ Hospital (facility) coinsurance | 30% |
| Other coinsurance | 30% |

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | | | |
|---------------------------------|----------|--|--|--|
| In this example, Peg would pay: | | | | |
| Cost Sharing | | | | |
| <u>Deductibles</u> | \$0 | | | |
| Copayments | \$0 | | | |
| Coinsurance | \$0 | | | |
| What isn't covered | | | | |
| Limits or exclusions | \$60 | | | |
| The total Peg would pay is | \$60 | | | |

| Managing Joe's Type 2 Diabetes | | | | |
|---|-------|--|--|--|
| (a year of routine in- <u>network</u> care of a well-controlled | | | | |
| condition) | | | | |
| ■ The plan's overall deductible \$2,500 | | | | |
| Specialist copayment | \$100 | | | |
| ■ Hospital (facility) coinsurance | 30% | | | |
| Other coinsurance | 30% | | | |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| <u>Copayments</u> | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$0 |

Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,500 |
|---|---------|
| ■ Specialist copayment | \$100 |
| ■ Hospital (facility) coinsurance | 30% |
| Other coinsurance | 30% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$0 |

Note: These numbers assume the patient received care from an IHCP or with an IHCP referral to a non-IHCP. If you received care from a non-IHCP without a referral from an IHCP your costs may be higher.