UHC Silver-E Value (Virtual Urgent Care)

Coverage Period: 01/01/2024 - 12/31/2024 Coverage for: Individual, Family|Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0325 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	Network: \$3,400 Individual / \$6,800 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered	Yes. Preventive care and categories with a	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a
before you meet your	copay are covered before you meet your	<u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u>
deductible?	deductible.	without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u>
		at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other <u>deductibles</u> for	No.	You don't have to meet <u>deductibles</u> for specific services.
specific services?		
What is the <u>out-of-pocket limit</u>	Network: \$7,500 Individual / \$15,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other
for this <u>plan</u> ?		family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family
		out-of-pocket limit has been met.
	Premiums, balance-billing charges, and health	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u>
of-pocket limit?	care this <u>plan</u> doesn't cover.	
Will you pay less if you use a	Yes. See <u>uhc.com/xildocfindg2024</u> or call 1-	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You
network provider?	888-200-0325 for a list of network providers.	will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for
		the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware,
		your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work).
		Check with your provider before you get services.
Do you need a <u>referral</u> to see a	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have
specialist?		a <u>referral</u> before you see the <u>specialist</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

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Common Medical Services You May Need What You Will Pay		Limitations, Exceptions, & Other Important Information		
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office	Primary care visit to treat an injury or illness	\$5 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	None
or clinic	Specialist visit	\$80 copay /visit, deductible does not apply	Not Covered	None
	Preventive care/ screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	Lab Testing: Free Standing/Office: \$15 copay /service, deductible does not apply Hospital: \$75 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: 40% coinsurance Hospital: 50% coinsurance	Not Covered	None
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: 40% coinsurance Hospital: 50% coinsurance	Not Covered	None
If you need drugs to treat your illness or	Tier 1 - Your Lowest Cost Option	No Charge	Not Covered	Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day
condition More information	Tier 2 – Your Lower Cost Option	\$3 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost
about <u>prescription</u> drug coverage is	Tier 3 - Your Mid-Range Cost Option	\$30 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	<u>share</u> . Specialty drugs limited to a 30-day supply at a <u>network</u>
available at uhc.com/xildruglist202	Tier 4 – Your Mid-Range Cost Option	\$55 <u>copay</u> /prescription	Not Covered	pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If you don't get preauthorization benefits will not be severed. Certain
4	Tier 5 – Your Higher Cost Option	40% <u>coinsurance</u>	Not Covered	don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge.
	Tier 6 – Your Highest Cost Option	50% <u>coinsurance</u>	Not Covered	See the website listed for information on drugs covered by your plan. Not all drugs are covered. Insulin products listed on the Prescription Drug List are covered at No Charge at a network pharmacy.

UnitedHealthcare of Illinois, Inc. Page 2 of 6 EXIL24HM0115664_000

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	40% <u>coinsurance</u>	Not Covered	None	
	Physician/surgeon fees	Free Standing/Office: 40% <u>coinsurance</u> Hospital: 50% <u>coinsurance</u>	Not Covered	None	
If you need	Emergency room care	40% coinsurance	40% coinsurance	None	
immediate medical attention	Emergency medical transportation	40% coinsurance	40% coinsurance	None	
	<u>Urgent care</u>	\$75 copay /visit, deductible does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual Provider.	
If you have a hospital stay	Facility fee (e.g., hospital room)	40% coinsurance	Not Covered	None	
	Physician/surgeon fees	40% coinsurance	Not Covered	None	
If you need mental health, behavioral health, or substance	Outpatient services	Office Visit: \$80 copay /visit, deductible does not apply Outpatient: 40% coinsurance	Not Covered	None	
abuse services	Inpatient services	40% <u>coinsurance</u>	Not Covered	None	
If you are pregnant	Office visits	No Charge	Not Covered	Cost-sharing does not apply for preventive services.	
	Childbirth/delivery professional services	40% coinsurance	Not Covered	Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and	
	Childbirth/delivery facility services	40% coinsurance	Not Covered	services described elsewhere in the SBC (i.e. ultrasound.)	
If you need help	Home health care	40% coinsurance	Not Covered	None	
recovering or have other special health	Rehabilitation services	40% coinsurance	Not Covered	Limits/year: Physical, Occupational, Speech, Cardiac, Pulmonary: Unlimited visits each	
needs	Habilitative services	40% coinsurance	Not Covered	Limits/year: Physical, Occupational, Speech: Unlimited visits each	
	Skilled nursing care	40% coinsurance	Not Covered	None	
	<u>Durable medical</u> <u>equipment</u>	40% <u>coinsurance</u>	Not Covered	None	
	Hospice services	40% coinsurance	Not Covered	None	

UnitedHealthcare of Illinois, Inc. Page 3 of 6 EXIL24HM0115664_000

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If your child needs	Children's eye exam	No Charge	Not Covered	Limited to 1 exam/12 months.
dental or eye care	Children's glasses	40% coinsurance	Not Covered	Limited to 1 pair/12 months.
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits/12 months.

UnitedHealthcare of Illinois, Inc. Page 4 of 6 EXIL24HM0115664_000

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
 Acupuncture Glasses (Adult) Routine eye care (Adult) 			
 Cosmetic surgery 	 Long-term care 	 Routine foot care - except as covered for diabetes 	
Dental care (Adult)	 Non-emergency care when traveling outside the U.S. 	Weight loss programs	

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Other Govered Gervices (Limitations may apply to these services. This isn't a complete list. I lease see your plan document.)			
Abortion	 Chiropractic (manipulative) care - 25 visits/year 	 Infertility treatment - cycle limits may apply 	
Bariatric surgery	Hearing aids	 Private duty nursing - home health care only 	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

UnitedHealthcare of Illinois, Inc. at 1-888-200-0325 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or doi:10.1090/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or Illinois Department of Insurance Consumer Services Section, Chicago Office: 122 S. Michigan Ave., 19th Floor, Chicago, IL 60603, Springfield Office: 320 W. Washington Springfield, IL 62767, 1-877-527-9431 or insurance.illinois.gov or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit Health Care.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Illinois Department of Insurance Consumer Services Section, at 1-877-527-9431 or <u>insurance.illinois.gov</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0325

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0325

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-200-0325

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-200-0325

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

EXIL24HM0115664_000 UnitedHealthcare of Illinois, Inc.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$3,400
■ Specialist copayment	\$80
■ Hospital (facility) coinsurance	40%
■ Other coinsurance	40%

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
<u>Deductibles</u>	\$3,400		
Copayments	\$200		
Coinsurance	\$2,600		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$6,260		

Managing Joe's Type 2 Dial	oetes
(a year of routine in-network care of a we	ell-controlled
condition)	
The plan's overall deductible	\$3,400
Specialist copayment	\$80
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This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Managing Joe's Type 2 Dial	betes
(a year of routine in-network care of a we	ell-controlled
condition)	
■ The <u>plan's</u> overall <u>deductible</u>	\$3,40

(a year of routine in-network care of a well-controlled		(in- <u>network</u> emergency room visit and fo	ollow up care)
condition) The plan's overall deductible	\$3,400	■ The plan's overall deductible	\$3,40
Specialist copayment	\$80	■ Specialist copayment	\$8
Hospital (facility) coinsurance	40%	Hospital (facility) coinsurance	409
Other coinsurance	40%	Other coinsurance	409

Mia's Simple Fracture

This EXAMPLE event includes services like: Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

\$5,600			
In this example, Joe would pay: Cost Sharing			
\$200			
\$400			
\$0			
\$0			
\$600			

\$2,800
\$2,500
\$100
\$0
d
\$0
\$2,600

\$3,400 \$80

40%