Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

UnitedHealthcare UHC Silver-C Value+ \$0 Indiv Ded (\$0 Virtual Urgent Care, \$2 Tier 2 Rx, Dental + Vision)

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-811-2704 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters |
|---|---|---|
| What is the overall <u>deductible</u> ? | <u>Network</u> : \$0 Individual / \$0 Family | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your <u>deductible</u> ? | | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | <u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network</u> <u>provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common Medical | Services You May | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|--|---|--|---|--|
| Event | Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| If you visit a health care <u>provider's</u> | Primary care visit to treat an injury or illness | No Charge | Not Covered | None | |
| office or clinic | <u>Specialist</u> visit | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | None | |
| | Preventive care/ screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| lf you have a test | <u>Diagnostic test</u> (x-ray, blood work) | Lab Testing: Free Standing/Office: \$5 <u>copay</u> /service, <u>deductible</u> does not apply Hospital: \$40 <u>copay</u> /service, <u>deductible</u> does not apply X-Ray/Diagnostics: 25% <u>coinsurance</u> , <u>deductible</u> does not apply | Not Covered | None | |
| | Imaging (CT/PET scans, MRIs) | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | None | |
| If you need drugs | Tier 1 - \$0 Cost-share | No Charge | Not Covered | Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90- | |
| to treat your illness or condition | Tier 2 – Preferred Generic | \$2 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | day supply at 2.5x the 30-day <u>cost-share</u> . Mail-Order: Up to a 90-day supply at 2.5x the 30-day | |
| More information about prescription | Tier 3 - Preferred Brand | \$45 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | <u>cost-share</u> . <u>Specialty drugs</u> limited to a 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. Insulin products listed on the <u>Prescription Drug List</u> are covered at No Charge at a <u>network</u> pharmacy. Drug pricing is available at <u>welcome.optumrx.com/texas/landing</u> . | |
| drug coverage is available at | Tier 4 – Non-Preferred Brand | 40% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | | |
| <u>uhc.com/xtxdruglist2</u> 025 | Tier 5 - Specialty | 50% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | | |

| Common Medical | Services You May | What You Will Pay | | Limitations, Exceptions, & Other Important |
|--|--|---|---|---|
| Event | Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| f you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | None |
| | Physician/surgeon fees | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | None |
| f you need immediate medical | Emergency room care | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | None |
| attention | Emergency medical transportation | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | None |
| | Urgent care | \$50 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Virtual visits - No Charge by a Designated Virtual <u>Network Provider</u> . |
| lf you have a hospital stay | Facility fee (e.g., hospital room) | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | None |
| | Physician/surgeon fees | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | None |
| f you need mental health, behavioral health, or substance abuse services | Outpatient services | Office Visit: 25% <u>coinsurance</u> , <u>deductible</u> does not apply Intensive Outpatient: 25% <u>coinsurance</u> , <u>deductible</u> does not apply All Other Outpatient: 25% <u>coinsurance</u> , <u>deductible</u> does not apply | Not Covered | None |
| | Inpatient services | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | None |
| f you are pregnant | Office visits | No Charge | Not Covered | Cost-sharing does not apply for preventive services. |
| | Childbirth/delivery professional services | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care |
| | Childbirth/delivery facility services | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | may include tests and services described elsewhere in the SBC (i.e., ultrasound.) |
| f you need help | Home health care | | Not Covered | Limited to 60 visits/year. |

| Common Medical | Services You May | What You Will Pay | | Limitations, Exceptions, & Other Important |
|-------------------------------|-------------------------------|---|--|---|
| Event | Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| recovering or have | | deductible does not apply | | |
| other special health needs | Rehabilitation services | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | Limits/year: Physical, Occupational, Speech, Manipulative: combined limit 35 visits; Cardiac, Pulmonary: Unlimited visits each No limits apply for Acquired Brain Injury services. |
| | Habilitative services | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | Limits/year: Physical, Occupational, Speech, Manipulative: combined limit 35 visits; No limits apply for treatment of covered mental health or substance use disorders. |
| | Skilled nursing care | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | Limited to 25 days/year (combined with inpatient rehabilitation) |
| | Durable medical equipment | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | None |
| | Hospice services | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | None |
| If your child needs | Children's eye exam | No Charge | Not Covered | Limited to 1 exam/12 months. |
| dental or eye care | Children's glasses | 25% <u>coinsurance,</u> <u>deductible</u> does not apply | Not Covered | Limited to 1 pair/12 months. |
| | Children's dental check-up | No Charge | Not Covered | Limited to 2 visits/12 months. |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (C | heck your policy or <u>plan</u> document for more informa | ition and a list of any other <u>excluded services</u> .) |
|--|---|---|
| • Abortion - (except in cases of rape, incest, or when | Infertility treatment | Private-duty nursing |
| the life of the mother is endangered) | Long-term care | Routine foot care - except as covered for certain |
| Acupuncture | • Non-emergency care when traveling outside the U.S. | diseases |
| Bariatric surgery | | Weight loss programs |
| Cosmetic surgery | | |
| Other Covered Services (Limitations may apply to | o these services. This isn't a complete list. Please se | e vour plan document.) |
| Chiropractic (manipulative) care - 35 visits/year, | Hearing aids - 1 purchase per hearing impaired ear | |
| combined with PT/OT/ST | /36 months | |

Dental care (Adult) - 2 visits/12 months

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Texas, Inc. at 1-866-811-2704 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or Texas Department of Insurance, 333 Guadalupe, Austin, TX 78701, 1-800-252-3439 or tdi.texas.gov/consumer/index or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Texas Department of Insurance at 1-800-252-3439 or <u>tdi.texas.gov/consumer/index</u>.

Additionally, a consumer assistance program may help you file your <u>appeal</u>. Contact <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-811-2704 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-811-2704 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-811-2704 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-811-2704

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care hospital delivery) | and a |
|---|-------------------|
| The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>coinsurance</u> Hospital (facility) <u>coinsurance</u> | \$0 25% 25% |
| Other <u>coinsurance</u> | 25% |

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*pre-natal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$70 |
| Coinsurance | \$1,000 |
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$1,130 |

| Managing Joe's Type 2 Diabetes | 5 |
|--|-----|
| (a year of routine in- <u>network</u> care of a we | II- |
| controlled condition) | |
| The <u>plan's</u> overall <u>deductible</u> | \$0 |
| Specialist coinsurance | 25% |
| Hospital (facility) <u>coinsurance</u> | 25% |
| Other coinsurance | 25% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$40 |
| Coinsurance | \$100 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$140 |

Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)
 The <u>plan's</u> overall <u>deductible</u> \$0
 <u>Specialist coinsurance</u> 25%
 Hospital (facility) <u>coinsurance</u> 25%
 Other coinsurance 25%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| Deductibles | \$0 |
| <u>Copayments</u> | \$10 |
| Coinsurance | \$700 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$710 |