UnitedHealthcare[®] UHC ConnectorCare 3

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The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-856-2429 or visit

<u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>Network</u> : \$1,500 Individual / \$3,000 Family Per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-</u> pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>uhc.com/xmadocfind2024</u> or call 1-877-856-2429 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes. An electronic <u>referral</u> is required to see a <u>Network Specialist</u>	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	No Charge	Not Covered	Virtual visits – No Charge by a Designated Virtual <u>Network</u> <u>Provider</u> . *Cost share applies to any other Telehealth service based on <u>provider</u> type. If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.	
	<u>Specialist</u> visit	\$22 <u>copay</u> per visit, <u>deductible</u> does not apply.	Not Covered	If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.	
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	Not Covered	None	
	Imaging (CT/PET scans, MRIs)	\$60 <u>copay p</u> er service, <u>deductible</u> does not apply.	Not Covered	None	
If you need drugs to treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at <u>uhc.com/xmadruglis</u> t4tier2024	Tier 1 – Your Lowest Cost Option	\$12.50 <u>copay</u> , <u>deductible</u> does not apply.	Not Covered	 <u>Provider</u> means pharmacy for purposes of this section. Retail: Up to a 31-day supply. Mail-Order: Up to a 90-day supply at 2x the 30-day cost share for Tiers 1, 2 & 3. Specialty drugs limited to 30-day 	
	Tier 2 – Your Mid-Range Cost Option	\$25 <u>copay</u> , <u>deductible</u> does not apply.	Not Covered		
	Tier 3 – Your Mid-Range Cost Option	\$50 <u>copay</u> , <u>deductible</u> does not apply.	Not Covered	supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If you don't get	
	Tier 4 – Your Highest Cost Option	Not Applicable	Not Applicable	preauthorization, benefits will not be covered. Certain preventive medications (including certain contraceptives covered at No Charge, <u>Deductible</u> does not apply. See the website listed for information on drugs covered your <u>plan</u> . Not all drugs are covered.	

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$125 <u>copay</u> per service, <u>deductible</u> does not apply.	Not Covered	None	
	Physician/surgeon fees	No Charge	Not Covered	None	
If you need immediate medical attention	Emergency room care	\$100 <u>copay</u> per visit, <u>deductible</u> does not apply.	\$100 <u>copay</u> per visit, <u>deductible</u> does not apply.	None	
	Emergency medical transportation	No Charge	No Charge	None	
	<u>Urgent care</u>	\$22 <u>copay</u> per admission, <u>deductible</u> does not apply.	Not Covered	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$250 <u>copay</u> per admission, <u>deductible</u> does not apply.	Not Covered	None	
	Physician/surgeon fees	No Charge	Not Covered	None	
If you need mental health, behavioral	Outpatient services	No Charge	Not Covered	Network All Other: No Charge	
health, or substance abuse services	Inpatient services	\$250 <u>copay</u> per admission, <u>deductible</u> does not apply.	Not Covered	None	
If you are	Office visits	No Charge	Not Covered	None	
pregnant	Childbirth/delivery professional services	No Charge	Not Covered		
	Childbirth/delivery facility services	\$250 <u>copay</u> per admission, <u>deductible</u> does not apply.	Not Covered	None	
If you need help	Home health care	No Charge	Not Covered	None	
recovering or have other special health needs	Rehabilitation services	\$20 <u>copay</u> per visit, <u>deductible</u> does not apply.	Not Covered	Limits per calendar year: Physical, Occupational: 44 visits combined with speech. Speech, Cardiac: Unlimited; Pulmonary: 20 visits. Physical and Occupational therapy limits do not apply to treatment for autism or if a part of <u>home</u> <u>health care</u> .	

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
	Habilitative services	\$20 <u>copay</u> per visit, <u>deductible</u> does not apply.	Not Covered	Limits per calendar year: Physical, Occupational: 44 visits combined with speech. Speech: Unlimited. Physical and Occupational therapy limits do not apply to treatment for autism.	
	Skilled nursing care	\$250 <u>copay</u> per admission, <u>deductible</u> does not apply.	Not Covered	Skilled Nursing is limited to 100 days per calendar year. Inpatient rehabilitation limited to 60 days.	
	Durable medical equipment	No Charge	Not Covered	None	
	Hospice services	No Charge	Not Covered	None	
	Children's eye exam	No Charge	Not Covered	Limited to 1 exam every 12 months.	
If your child needs dental or eye care	Children's glasses	50% <u>coinsurance</u> , <u>deductible</u> does not apply.	Not Covered	Limited to 1 pair every 12 months. You may choose contact lenses instead of eyeglasses. The benefit doesn't cover both.	
	Children's dental check-up	No Charge	Not Covered	Cleanings are covered 2 times every 12 months. Additional limitations may apply.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Co	ver (Check your policy or plan document for more information	n and a list of any other <u>excluded services</u> .)
 Acupuncture Cosmetic surgery Dental care (adult) Glasses (adult) 	 Long-term care Non-emergency care when travelling outside - the U.S. 	 Private duty nursing Routine eye care (adult) Routine foot care – Except as covered for Diabetes
Other Covered Services (Limitations may a	oply to these services. This isn't a complete list. Please see y	our <u>plan</u> document.)
AbortionBariatric surgery	 Chiropractic (Manipulative care) Hearing aids - \$2,000 per ear every 36 months 	Infertility treatmentWeight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u>, Massachusetts Division of Insurance at 1-617-521-7794 or <u>mass.gov/ocabr/government/oca- agencies/doi-lp</u> or Office of Personnel Management Multi State Plan Program: <u>opm.gov/healthcare-insurance/multi-state-plan-program/external-review/</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/ebsa/healthreform</u> or Massachusetts Division of Insurance at 1-617-521-7794 or <u>mass.gov/ocabr/government/oca- agencies/doi-lp</u>. Additionally, a consumer assistance program may help you file your appeal. Contact Massachusetts Division of Insurance at 1-617-521-7794 or <u>mass.gov/ocabr/government/oca- agencies/doi-lp</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-856-2429. Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-877-856-2429. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-856-2429. Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-877-856-2429 uff. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-856-2429. Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-877-856-2429. Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-877-856-2429. Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, å'gang 1-877-856-2429.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in- <u>network</u> care of a well- controlled condition)		Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copay</u> Hospital (facility) <u>copay</u> Other <u>coinsurance</u> 	\$0 \$22 \$250 0%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copay</u> Hospital (facility) <u>copay</u> Other <u>coinsurance</u> 	\$0 \$22 \$250 0%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copay</u> Hospital (facility) <u>copay</u> Other <u>coinsurance</u> 	\$0 \$22 \$250 0%
This EXAMPLE event includes services <u>Specialist</u> office visits (<i>pre-natal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood w</i> <u>Specialist</u> visit (<i>anesthesia</i>)		This EXAMPLE event includes service Primary care physician office visits (inclue education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose me	ding disease	This EXAMPLE event includes ser Emergency room care (including mere Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical ther	dical supplies) s)
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$0	Deductibles	\$0	<u>Deductibles</u>	\$0
<u>Copayments</u>	\$0	<u>Copayments</u>	\$40	<u>Copayments</u>	\$300
Coinsurance	\$0	<u>Coinsurance</u>	\$0	<u>Coinsurance</u>	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is	\$60	The total Joe would pay is	\$40	The total Mia would pay is	\$300