

Renewing your Medicaid benefits

What you need to know and do.



What is a Medicaid renewal?

It's the way to see if you are eligible to keep getting Medicaid benefits for another year. Sometimes, Nebraska Medicaid can complete renewals without contacting you. If Medicaid needs more information, they will send you a notice in the mail.

Nebraska Medicaid will send you a notice saying you need to reapply for Medicaid, for most people it's every 12 months.

The notice will tell you:

- The date your documents are due
- What information you need to give
- What documents you need to send
- Ways you can renew

What documents will I need?

It will depend on what applies to you, so check your notice. You may need to send copies of:

- Your birth certificate or driver's license/state ID
- Pay stubs or tax returns
- Bank statements
- Proof of address
- Bills for housing, utilities and other expenses
- Medical records
- Record of immigration status

What happens if I miss the renewal due date?

If you miss your renewal date, you have a 90-day grace period to respond to your notice from Nebraska Medicaid. Your coverage will resume if you are still eligible after this renewal.

Where can I go if I have more questions?

- For information on eligibility, visit ACCESSNebraska.ne.gov or call 1-855-632-7633.
- In Lincoln call 402-473-7000; In Omaha call 402-595-1178

No longer qualify?

Visit healthcare.gov to learn more about coverage options available.

Choose how to renew



Online

Go to ACCESSNebraska.ne.gov

Renew now



By phone

Toll Free: 855-632-7633
Omaha: 402-595-1178
Lincoln: 402-473-7000
TDD: 402-471-7256



By email

DHHS.ANDICenter@nebraska.gov



By fax

402-742-2354

See your member benefits and other health plan details at myuhc.com/communityplan

Register/Login